



Kosovo and stayed at a border camp for a while and from there they were picked up and taken to Macedonia by some family members. From Macedonia, her uncle, from London, filed some papers and petitioned for them to come to England. They were placed in Manchester, where they have lived for 15 years.

She describes her treatment by people in the UK. She just remembers it all being fantastic as she was so young. She says that her parents remember it differently as they were worried about wider issues. She loved all her teachers; she got on extremely well with all the pupils: she thought they were very welcoming and very loving as people in general.

Kaltrina says that comes from quite a strict family which she considers is quite a normal family in Kosovo. They were all about education in her family. She was really involved in school projects, such as the school council. She considers herself quite 'the geek', which her led to great experiences. She still keeps in contact with many teachers from both schools. She says that it has been a really great experience. Kaltrina considers herself to be a lucky person.

She discusses the amount of contact she has with other Kosovan families. She says that it is primarily her family and their friends that she has contact with. She never had any Kosovan friends in her year throughout her education, at either school or university.

(03:00) She talks about her parents working in the UK. Her mother trained as a hairdresser and worked as such until recently made redundant, Her father is a taxi driver.

(03:30) Kaltrina talks about studying English Literature at Oxford University. She talks about her passion for books, poetry, history, politics and writing.

(04.19) Kaltrina talks about her volunteer work with a homeless project in Oxford. She talks about volunteering in charity shops such as Oxfam and The British Heart Foundation. She describes the vast different between the poverty of the homeless and the wealth of a city such as Oxford as motivating her into action. Kaltrina talks about having a good life in England and how she considers herself to be a very lucky person in all aspects of her life.

Kaltrina talks about her decision to go back and live and work in Kosovo. She says that she moved back for the experience as she is a Kosovan but wants to see how that is in reality. She talks about the culture shock and the differences between the English culture and the Kosovan culture. She talks about aspects she likes and ones she finds hard to adjust to. She loves how close the families are, how close knit they are. She says that the male and female dynamics are different and a bit hard to get used to.

She talks about a project she wants to get off the ground in Kosovo: a homeless shelter. She says that there are many homeless women, children and older people in Kosovo who need help, largely displaced Roma.

Kaltrina is about to start her work as an English lecturer at a university in Prishtina, Kosovo. She describes her life in Kosovo now. She is yet to start her job so it's early on. She hopes to launch the homeless shelter project. She says she has realised that part of the problem, needing to be dealt with first, is the attitude to the Roma. Homeless Roma - and similar people - need and deserve help. People's attitude the problem needs addressing first and then the shelter may be possible.